

Pet-Care Professional Credentials & Practices

For guardians evaluating care; for professionals sharing how they operate.

This is a neutral due-diligence questionnaire, not a certification or endorsement by Chaos N Kisses Academy. Request proof where relevant. Municipal rules differ by location.

1 | Professional and services

Professional / business name, contact, service area, website

Services, years of experience, relevant experience with this dog

Service(s) offered

☐ Solo walks

☐ Group walks

☐ Drop-in visits

☐ Overnight in client home

☐ Boarding in provider home

☐ Daycare / facility

References, reviews or previous-client contacts available

2 | Credentials, first aid & insurance

Dog CPR / first aid training status

☐ Current

☐ Expired

☐ Not completed

☐ In progress

Training provider, course title, completion and expiry dates

Training delivery format

☐ In-person hands-on

☐ Live online

☐ Self-paced online

☐ Blended

Practical skills assessed

☐ Yes, assessed in person

☐ Yes, assessed remotely

☐ No practical assessment

☐ Not sure

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Topics covered

☐

CPR

☐

Choking

☐

Bleeding / wounds

☐

Heatstroke

☐

Other emergency response

Other training, credentials and proof available

Liability insurance

☐

Yes, proof available

☐

Yes, proof not yet provided

☐

No

☐

Not sure

Insurer, coverage amount, expiry and whether service / location covered

3 | Meet-and-greet & trial

Meet-and-greet

☐

Complimentary

☐

Paid

☐

Not offered

Meet-and-greet fee and cancellation terms (if applicable)

What the meeting includes

☐

Guardian home visit

☐

Sitter home / facility visit

☐

Trial walk with guardian present

☐

Introductory discussion

☐

Dog-to-dog introduction

☐

Handling / behaviour assessment

Trial service before ongoing care

☐

Available, complimentary

☐

Available, paid

☐

Not available

Details and conditions of meeting or trial

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4 | Walks, supervision & municipal compliance

Maximum dogs walked simultaneously PER handler

☐

1

☐

2

☐

3

☐

4

☐

5

☐

6

☐

More than 6

TORONTO: Walking 4-6 dogs commercially requires the applicable City of Toronto Commercial Dog Walker Permit. More than six dogs per handler in City parks exceeds the permitted maximum, even with a permit. Verify current rules and applicability for the location of service.

For 4-6 dogs: permit number, expiry date, proof inspected (or N/A)

During pickups / drop-offs

☐

Dogs always actively supervised

☐

Dogs ever tied outside while another is collected

☐

Dogs ever left alone in vehicle

☐

Secure transitions used

Dog-to-dog supervision

☐

Dogs never left together unsupervised

☐

Dogs may be left together unsupervised

☐

Depends on setting

Separation when direct supervision is unavailable

☐

Separate rooms

☐

Secure gates / barriers

☐

Individual crates / kennels

☐

Separate outdoor areas

☐

Other (explain below)

Group matching, introductions, feeding separation, conflicts and leash-tangle response

Dog handling methods, equipment, off-leash policy, backup handler

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Care for intact dogs

☐ Accepted

☐ Not accepted

☐ Case by case

How intact dogs and differing temperaments are managed

5 | Facility / sitter home safety (if applicable)

Care location

☐ Client home only

☐ Sitter-owned home

☐ Sitter-rented home

☐ Commercial facility

Outdoor area

☐ Fully fenced

☐ Partially fenced

☐ Unfenced

☐ No outdoor area

MINIMUM fence height (feet / inches or cm); fence type

Gate / escape protections

☐ Self-closing gate

☐ Locked gate

☐ Double-gate / airlock

☐ Gap and climb-point checks

☐ Dogs supervised outdoors

Potential escape points, property inspection and secure door procedures

Permission to offer commercial pet care at property

☐ Owner / permitted

☐ Landlord permission confirmed

☐ Condo / building permission confirmed

☐ Not yet confirmed

☐ Not applicable

Required licences, permits, property permissions and evidence available

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6 | Lost dog, emergencies & incident reporting

Documented lost / escaped dog protocol

☐ Yes, available to review

☐ Verbal protocol only

☐ No

Immediate actions: secure other dogs, search, notify guardian / contacts

Animal services, shelters, vets, microchip, GPS and public alerts procedure

Guardian notified if dog escapes

☐ Immediately

☐ After initial search

☐ Other (explain below)

Emergency vet transport, veterinary consent, incident report and update procedures

7 | Cameras, updates & continuous supervision

Cameras at sitter home / facility

☐ Yes

☐ No

☐ Recording

☐ Live view for guardians

Camera locations, footage access / retention, privacy arrangements

Photo / video update frequency offered

☐ After each visit

☐ Daily

☐ Twice daily

☐ Agreed schedule

☐ On request

☐ No routine updates

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Human supervision level

☐ Continuous human supervision

☐ Periodic checks

☐ Dogs sometimes unattended

☐ Depends on service

When dogs may be unattended, maximum duration and safeguards

Video monitoring does not by itself constitute continuous human supervision. Discuss and agree on privacy and recording arrangements.

8 | In-home sitting: household boundaries (if applicable)

Sits in guardian home

☐ Yes

☐ No / not applicable

Where sitter expects / requires to sleep; bedding and privacy needs

Overnight hours, expected absences, whether other jobs overlap

Will other people visit the guardian home?

☐ No

☐ Yes, only with prior written approval

☐ Yes, routinely (explain)

Guests, assistants, family members or substitute caregivers and permissions

Smoking / vaping during assignment

☐ No smoking or vaping

☐ Only outdoors if permitted

☐ Other (explain)

Alcohol, cannabis and recreational substances

☐ Agree to no consumption during care

☐ Other proposed terms (explain)

Professional agrees to remain fit for attentive, unimpaired care; no substances or medications accessible to pets. Do not disclose private medical diagnoses.

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Cleaning duties included / excluded; pet messes, dishes, laundry, waste

Sitter food / groceries / kitchen access expected; dog food arrangements

Dog sleeping and furniture arrangements sitter can follow

9 | Review & verification

Evidence discussed / provided

☐

CPR / first aid training

☐

Insurance

☐

Municipal permit (if applicable)

☐

Property permission (if applicable)

☐

Emergency / escape protocol

Additional questions, restrictions, or agreed exceptions

Professional name / date

Guardian name / date (if reviewed together)

No answers are independently verified by CNKA. Guardians should check relevant documents and suitability themselves. This questionnaire is not a service contract or legal compliance determination.